

# Remove friction in fee payment for advice



TRUTH BE TOLD  
HARSH ROONGTA

Abhilash, a long-standing client, is unmarried and works as a software design consultant. Earlier, he was employed at a well-funded start-up. He was paid well and was wise enough to realise the party would not last forever. He invested a significant portion of his salary in mutual funds and built a corpus of ₹5 crore.

The start-up shut down and Abhilash has been out of work for a year. Thankfully, he had planned for such a phase and now manages expenses through occasional freelance work. The only reason he dips into his mutual fund corpus is to pay our fees. He often tells us how much he values our services — especially the support during this phase, including his move back to his hometown, buying a loan-free home, and our advice to remain patient rather than take the first job offered. Despite valuing our services greatly, Abhilash finds it painful to sell mutual fund units each month solely to pay our fee, receive the proceeds in his bank account, and then transfer the amount to us.

This, he says, is the only time he misses the commission model used by mutual fund distributors (MFDs), where charges are deducted from the unit value and paid without any action from the investor. He wonders why mutual funds cannot, on his instruction, sell the required units and remit the proceeds directly to us.

Let's break this down. Suppose an investor puts ₹10 lakh into 1 lakh units at ₹10 each. If the fund earns 10 per cent, the value rises to ₹11 lakh (1 lakh units at ₹11 each). A 1 per cent fund management fee reduces this to ₹10.89 lakh, with the unit value at ₹10.89. If the investment is made through an MFD with a 1 per cent commission, the unit value drops further to ₹10.78, bringing the portfolio to ₹10.78 lakh. In both

cases, the charges are adjusted within the fund, so the investor neither feels nor sees the money going out.

With a registered investment advisor (RIA), the fee is paid directly by the client. The unit value stays at ₹10.89 and the portfolio remains ₹10.89 lakh. To pay a ₹11,000 fee, the investor sells 1,010 units at ₹10.89 each, sees the proceeds credited to their bank account, and then transfers the money to the RIA. The "pain of paying" comes from watching the amount arrive and then leave again.

Abhilash's suggestion was simple — allow the fund to sell units worth ₹11,000 and pay the RIA directly. The sale would still appear in the mutual fund statement, but the money would bypass the investor's bank account, eliminating the friction.

Paying an advisor in this manner makes the cost of advice transparent, as the sale is recorded in the mutual fund statement. It also triggers capital gains tax on the units sold, so the transaction cannot go unnoticed. Most importantly, unlike MFD commissions, this model gives the investor full control — they can opt for it, stop it at will, or end it if they no longer use the RIA's services. And by bypassing the investor's bank account, it removes the pain of paying the fee.

Ultra-high-net-worth investors using custodians already enjoy this facility, instructing them to sell investments and pay advisors directly. In the portfolio management services (PMS) space, most clients prefer paying fund managers directly from the invested corpus, as it lets them track returns from a single pool.

Truth be told, every investor deserves the same seamless fee-paying facility. Abhilash stays with our services despite the discomfort of paying fees separately, because he values the advice. But to make high-quality, fiduciary advice accessible to all Indians, the act of paying must be made less painful and aligned with how people actually behave with money. Remove that friction, and the idea of a financial plan for every Indian becomes achievable — a goal that is essential if we are to realise the vision of a *Viksit Bharat* by 2047.

The writer heads Fee-Only Investment Advisors LLP, a Sebi-registered investment advisor; X (formerly Twitter): @harshroongta

## NAVIGATING FESTIVAL SEASON SALES

# Watch out for hidden charges in no-cost EMI schemes

Use buy-now-pay-later offers only if you can make timely repayments

HIMALI PATEL

E-commerce giants such as Amazon and Flipkart have rolled out their Freedom Sales, offering opportunities to upgrade wardrobes, gadgets, and big-ticket items. Others will follow suit as the festival season gets underway. Experts caution that inflated maximum retail price (MRP), complex equated monthly installment (EMI) schemes, and misleading "deals" mean not every offer is a genuine bargain.

### Spotting genuine discounts

Festival sales often promise massive discounts. But sometimes platforms hike prices before the sale and then show fake discounts. "Track the product's price a few weeks before the sale to check if it was inflated and then slashed," says Nirav Hemani, cofounder, Aabo.

Harsh Vira, certified financial planner and founder, FinPro Wealth, a financial services and education firm, recommends using price tracking tools like Keepa and Price History to check whether a discount is genuine. Conduct checks for the latest model you intend to purchase, as heavy discounts often apply to older stock.

### Use price comparison tools

Price comparison tools and alerts remove the guesswork from festival shopping, helping you snag genuine deals.

"Always search using the exact model name or number to avoid a mismatch. Set a target price you are comfortable paying," says Hemani. Enable email or app notifications so you can act quickly when the price drops.

The same product can be priced differently across platforms. "Use tools like BuyHatke, PriceDekho, or Google Shopping to compare prices instantly. If you don't need the product immedi-



### How price-tracker tools help

- These tools monitor product prices across e-commerce sites, building a record of historical prices
- This price history helps shoppers distinguish between genuine discounts and artificial price hikes and cuts just before sales
- Users can set a desired price threshold; the tool will notify them when the price drops to or below the target level
- Consumers using them can respond rapidly to dynamic price fluctuations

ately, set price-drop alerts so you are notified when the price drops below the price set by you," says Vira.

Raj Khosla, founder and managing director, MyMoneyMantra.com recommends tools like PriceBefore.com and MySmartPrice. "Set realistic alerts before the sales begin. Also, compare prices not just across websites but offline too," he says.

### Check warranty, return policy

When buying big-ticket items, clarity on warranty is crucial. "Check who provides the warranty, its duration, coverage, and whether service options are easily accessible," says Hemani.

Request for authentic documents such as a valid invoice with serial number and brand stamp. Prefer brand warranty over seller warranty, as brands offer wider service networks.

Pay heed to the return policy. Platforms use terms like 'replaceable' and 'returnable'. "Replaceable means no refund — only an exchange of the product if found defective. Returnable means you get your money back," says Vira.

Avoid shady third-party sellers. Check reviews and ratings before purchasing from smaller names. "Look for tags like Amazon-fulfilled or Flipkart-

assured," says Khosla.

### No-cost EMIs: Truly no-cost?

No-cost EMIs allow the buyer to pay for the purchase in instalments without being charged an interest cost. Here, the interest cost is borne by the merchant or the manufacturer.

These schemes could have a few downsides. "You might miss out on the discount available on upfront payment, could be charged a processing fee, and may have to pay 18 per cent GST on interest," says Adhil Shetty, chief executive officer, BankBazaar.com. Shetty adds that this scheme may apply to only a limited range of products.

Khosla suggests multiplying the EMI by the tenure to ensure the total does not exceed the MRP. He also recommends going for shorter tenures (3, 6, 9, or 12 months) as longer ones may come with certain charges.

### BNPL: Should you go for them?

Buy Now Pay Later (BNPL) schemes can be helpful but carry risks if misused. They enable quick checkout with no upfront payment and can even help improve your credit score if paid on time.

Abhishek Kumar, Securities and

Exchange Board of India (Sebi)-registered investment advisor and founder, SahajMoney.com, agrees that BNPL benefits those without a credit history. "Use it only if you are confident about timely repayment. If you miss a due date, you could face 30-36 per cent interest.

Before opting for a BNPL offer, scrutinise the details. "Always read the repayment timeline and late penalty terms," says Vira.

"Check the interest rate and total credit limit. Review auto-debit mandates, app permissions, and refund or return terms before committing," adds Khosla.

### Good deal or unnecessary expense?

A good deal is not just about the most significant discount — it is about real value. "A true bargain is something you would consider buying even without a discount. If it suits your lifestyle and you will actually use it, it is worth buying. On the other hand, buying something only because it is cheap often leads to unnecessary expense," says Ramesh Agarwal, whole-time director, Rupa & Company.

Do proper planning. "Focus on pre-planned, useful purchases. Avoid items you had not planned to buy. Start saving for big-ticket purchases months in advance in a separate account. If you use your emergency fund, replenish it quickly. Sticking to your budget ensures you enjoy the season without financial stress," says Kumar.

Undertake systematic, well-planned purchases. Citing clothes shopping as an example, Agarwal explains how to derive true value. "Allocate your budget across categories like everyday wear, festival wear, and gifts. Track your purchases to ensure you invest in pieces you will truly love, wear often, and enjoy beyond the celebrations," he says.

The writer is a Mumbai-based independent journalist

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